

## Manu Kumar Mishra

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### OBJECTIVE

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To seek a position in an organization that explores my educational and professional skills thereby contributing to the organization's strategic growth through the gained area of expertise in Networking.

### SUMMARY

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Altogether 3.0 years of work experience Comm-it Career Academy. Lab Assistant and Network Technician 1.5 years of working E-info soft Training Center affiliated DOEACC society in madangir.

### Academic Qualification

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- 10<sup>th</sup> U.P Board 2009
- 12<sup>th</sup> U.P Board 2011
- BCA IGNOU 2015
- MCA IGNOU 2017

### TECHNICAL AND PROFESSIONAL SKILL KEY WORDS

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Manual Testing, Automation Testing, Traceability Matrix, Test Plan, Test Cases. Net Hawk, Wire shark, Networking, Wireless, Access Point, Support, Telecom testing. IP protocol working in Firewall setup in the devices. Smart work in networking field and all the computer setup with network do all wok. Configure wireless devices.

### SUMMARY OF TECHNICAL AND PROFESSIONAL SKILLS

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- Expertise in Testing
- Good understanding of C, C++, Core Java, Operating System, Internetworking, Numerical Mathematics' etc
- Good exposure to any software Troubling Shooting.
- Good exposure to rj45 connector setup.
- Expertise in various testing methodologies.

### EMPLOYMENT OVERVIEW

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#### 1. Cotentra Technology – Testing Engineer

System	Technical Support
Client	Remote access problem solve

<b>Duration</b>	Sep 2014 - Till now
<b>Tools and Technology used</b>	Manual and automation testing, Challenger, Putty, FTT. Challenger, Linux, FTP, EMIL,
<b>Role</b>	Lab Assistant
<b>Responsibility</b>	Solve the immediately network problem and check all the computer with network manage all time.

Handling different kind of issue raised from customer for BSC. Finding the bug from the available logs and raise pronto to correct module of BSC to provide the correction towards resolution point of view.

- Currently working comm.-it career academy as Assistant Professor.
- Providing product line supports Comm.-it India Pvt.Ltd
- Handling customer escalation and providing immediate support for troubleshooting.
- Raising the problem tickets on Pronto (R&D tool).
- CS & PS call testing with packet ABIS and over IP setup.
- Presently working in Comm.-it carrier academy Lab assistant.
- More management solution pvt.Ltd. One year
- Cotentra Technology Pvt.Ltd.

## PERSONAL DETAIL

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Name	Manu Kumar Mishra
DOB	05 Aug 1995
Father's Name:	Mr. Dinesh Mishra
E-mail address:	manumishra136l@gmail.com
Phone Number:	+918285984692, 7011698725
Languages Known:	English, Hindi.
Marital Status:	Single
Hobbies	Listening Music, cricket.

I hereby declare that the information provided above is true to the best of my knowledge.

**Place: New Delhi**

**Manu Kumar Mishra**